



Redux® Pro/Pro Link Professional Hearing Care System

GENERAL MAINTANENCE

Follow your clinic's protocols of cleaning hearing instruments prior to placing within the Redux device.

CLEANING

1. The Pro/Pro Link thermal pad should be periodically wiped down with a 70% (or greater) concentration of isopropyl alcohol (IPA).

- Never spray or pour any liquid directly into the chamber or onto the thermal pad.
- Unplug the dryer unit for cleaning.
- Dampen a soft cloth with IPA or use a disposable IPA wipe. Then gently wipe any debris or contaminants from the thermal pad.
- If the thermal pad is missing or damaged enough to expose the green surface underneath, discontinue use. Contact Redux support.

2. The outside of the Pro and button pad can be cleaned with a clean dry cloth.

3. The button pad on the lid can be cleaned in a manner similar to that of a mobile phone or tablet screen.

- Do not use IPA or other solvents to clean the button pad.
- Never pour liquids directly onto the button pad.
- Never use sharp objects to clean the button pad.
- Never use excessive force to clean or operate the button pad.
- Never use abrasive cleaners or solvents to clean the button pad.
- Unplug the unit (to prevent any screen buttons from being pressed during cleaning).
- Use a mist spray bottle of screen cleaner to lightly dampen a clean microfiber cloth.
- Gently wipe the button pad with the damp cloth.
- Wipe the button pad with a clean and dry microfiber cloth.

Note: For Terms and Conditions of the Limited Warranty, please visit:
<https://www.redux.com/terms-and-conditions/>